



ReThink HK 2026

10-11 September, HKCEC Hall 1CDE

Scale Up Pavilion Exhibitor Event Set-Up Manual

Dear Exhibitor(s),

Welcome to ReThink HK 2026!

This Manual is designed to provide you with all the information regarding your participation in **ReThink HK 2026**, taking place at the HKCEC in Hong Kong from 10–11 September 2026.

It contains all the deadlines, information and order forms you will need to set up a good looking, safe and sustainable booth within the Showcase Expo.

Please arrange to review information with all your team members who will be involved in the design and hosting of your booth at the event.

Next Steps

We kindly ask you to log in to the [ReThink HK Exhibitor Portal](#)

- i) acknowledge your understanding of the guidelines
- ii) fill in the relevant order forms
- iii) submit graphics files (for your booth)
- iv) order any additional furniture and booth supplies (if required)

For the deadlines, please refer to Page [08](#) and ensure relevant colleagues are aware of these – there is little or no room for extensions.

We look forward to welcoming you to ReThink HK 2026.

Yours sincerely,

Maria Fung
Head of Event Operations
ReThink HK

Table of Content

<u>Section</u>	<u>Page</u>
1. VENUE	5
2. EVENT TEAM CONTACTS	7
3. SUMMARY OF IMPORTANT DATES & DEADLINES.....	8
4. EVENT SCHEDULE.....	9
CONFERENCE PROGRAMME	9
5. IMPORTANT INFORMATION FOR ALL EXHIBITORS.....	10
ABIDE BY THE ORGANISER'S REQUIREMENTS	10
ADMISSION	10
GREEN COMPLIANCE	10
GENERAL INFORMATION	11
SECURITY & INSURANCE.....	12
BOOTH CLEANING	12
DISPOSAL OF CRATES, BOOTH FITTINGS AND MATERIALS	14
FIRE REGULATIONS.....	14
EXIT NOTICES.....	14
DROP WIRES.....	14
ELECTRICITY	15
GANGWAYS.....	15
GLASS PANELS	15
FLYING OF REMOTELY CONTROLLED AERIAL DEVICE	15
FLOOR LOAD	16
EMERGENCY PROCEDURES	16
FOOD & BEVERAGE CONSUMPTION.....	16
F&B SAMPLING / DISTRIBUTION.....	16
EXHIBITOR ONLINE MEAL PRE-ORDER.....	17
FREE WIRELESS LAN SERVICE AT HKCEC	17
6. BOOTH GRAPHICS SUBMISSION	18
GRAPHIC DESIGN RULE AND REGULATION	18
SHOWCASE BOOTH SET-UP & INCLUSIONS	18
PAVILION & GROUP SHOWCASE BOOTHS	18
RAW SPACE EXHIBITORS WITH THEIR OWN CONTRACTOR.....	19
ADDITIONAL ORDERING OF THE BOOTH ITEMS	19
7. WORKING STAFF AND APPOINTED CONTRACTOR PASSES COLLECTION & ACCESS (FOR RAW SPACE BOOTH EXHIBITORS ONLY)	20

8.	EXHIBITOR NAME PASSES SUBMISSION, COLLECTION & ACCESS.....	20
	NAME PASS REGISTRATION AND ISSUANCE.....	21
	EXHIBITOR NAME PASS COLLECTION.....	22
	ADDITIONAL EVENT PASSES	22
9.	VEHICLE ACCESS, DELIVERIES & PARKING.....	23
	HKCEC ROAD MAP	23
	VENUE ACCESS & PARKING.....	24
	PART I : VEHICLE EPERMIT	25
	PART II : APP DOWNLOAD & USER GUIDE	25
10.	FREIGHT FORWARDING / DELIVERIES TO YOUR BOOTH / STORAGE	26
	OFFICIAL FREIGHT FORWARDER.....	26
	DELIVERY OF GOODS TO EXPO – Hall 1CDE	26
	GOODS PASS OUT PROCEDURE	26
	EXTENDED STAY CHARGE AT LOADING AREA BY HKCEC	27
	STORAGE	27
11.	SAFETY & HEALTH INFORMATION	27
	HEALTH & SAFETY STATEMENT.....	27
	EMERGENCY PROCEDURES & EVACUATION	27
	GENERAL GUIDELINES	27
	ALCOHOL AND DRUGS.....	28
	DANGEROUS MATERIALS & FIRE PRECAUTION	28
	GREEN CARD - CONSTRUCTION INDUSTRY SAFETY TRAINING CERTIFICATE.....	29
	OCCUPATIONAL SAFETY AND HEALTH ORDINANCE	29
	PERSONAL PROTECTION EQUIPMENT.....	29
	REFLECTIVE VEST	29
	REPORTING OF ACCIDENTS.....	29
	SAFETY OF EXHIBITS IN YOUR BOOTH.....	29
	HEAVY LIFTING.....	30
	SCAFFOLDING	30
	TYPHOON/BLACK RAINSTORM WARNING SIGNAL.....	30
12.	EMERGENCY PROCEDURES	32
13.	LEAD CAPTURE / BADGE SCANNER APP LICENSE	33
14.	NETWORKING EVENTS	34
15.	APPENDIX 1.....	35

1. Venue



Address:

Hall 1CDE, Hong Kong Convention & Exhibition Centre (HKCEC)

1 Expo Drive, Wanchai, Hong Kong

[Click Here for Google Maps Link](#)

ACCESS TO HALL

Access to Hall 1C-E with hand carry luggage is from Harbour Road Entrance or Expo Drive Entrance. For loading and unloading of large items, you are required to use the marshalling area entrance at Expo Drive Entrance. Please refer to page [24](#).

WALK

Visitor can walk to the HKCEC from the MTR Exhibition Centre Station, MTR Wanchai Station or Wanchai ferry pier within 10 minutes

AIRPORT

By Bus: Route no. A11 or E11 to Wanchai and change to route no. 40M to the HKCEC (Estimated time: 80 mins)

By MTR: Airport Station to Hong Kong Station and switch to Wanchai Station (Estimated time: 40 mins + 15min Walk)

By Taxi (Estimated time: 45 mins)

HONG KONG WEST KOWLOON STATION (HIGH SPEED RAIL)

By MTR: Walk from Hong Kong West Kowloon Station to Austin Station, switch to East Rail Line at Hung Hom Station to Exhibition Centre Station (Estimated time: 35 mins)

BANKING FACILITIES WITHIN THE VENUE

- Currency Exchange Kiosk – Harbour Road Entrance Reception Concourse, HKCEC
- Bank of East Asia, Shopping Arcade, Convention Plaza
- Automatic Teller machines:
 - HSBC, Shopping Arcade, Convention Plaza
 - ICBC, Shopping Arcade, Convention Plaza

CATERING FACILITIES WITHIN HKCEC

- Congress Plus – L4
- The Atrium – L1
- Harbour Kitchen – Harbour Road Entrance
- Harbour Road Cafe – Harbour Road Entrance
- Traders – L2
- Port café – L2
- Concession Stands – Networking Lounge at Hall 1

LOST PROPERTY

Lost property should be handed into the Organiser's Office without delay. Exhibitors and visitors can call to enquire about lost property at the Information desk, near Harbour Road entrance of HKCEC.

POST OFFICE (nearest to HKCEC)

2/F, Revenue Tower, 5 Gloucester Road, Wanchai, Hong Kong.

PUBLIC PARKING

Two large hourly car parks are situated in the basement of the Hong Kong Convention and Exhibition Centre.

The main entrances to the car park are at Harbour Road and Expo Drive Central. For further details, please refer to website: <https://www.hkcec.com/en/road-map>

SMOKE-FREE POLICY

The Hong Kong Convention and Exhibition Centre is a smoke-free venue. Smoking, including carrying any lighted cigar, pipe, cigarette or naked flame, or using e-cigarettes are forbidden at all times.

TRAVEL & ACCOMMODATION

Please visit the event website for details. <https://rethink-event.com/gettinghere/>

IMPORTANT SUSTAINABILITY RULES

- No single use plastic bottles to be brought into the venue
- Bring a reusable water bottle (booth staff and attendees)
- No plastic novelty items to be given away from booths
- No foamboard or pull-up vinyl displays
- No distribution of printed pamphlets, leaflets, or annual report.

Minimise and separate your waste, recycle items whenever possible – remove the remaining items from the venue prior to show opening or after it ends.

2. Event Team Contacts

	Query	Main Contact Points
1	Exhibitor Portal Login & password / troubleshooting	rethinkhk@arconmarketing.com Miyo Yim - AMC Miyo.Yim@Arconmarketing.com +852 37529001 Marco Soo – AMC marco.Soo@Arconmarketing.com +852 37529051
2	Booth Design Submission / Booth Design / set up production / waste disposal	
3	Additional Furniture / Booth Supplies ordering	
4	Working Staff & appointed contractors Passes & E-Vehicle Permit	
5	Freight Forwarder	
6	Appointed Raw Space contractors	
7	Move-in & Move-out Access Times Enquiries	
8	Request booth design & production quotation	Ruby Yip - AMC ruby.yip@arconmarketing.com +852 3752 9002 Jay Cheung - AMC jay.cheung@arconmarketing.com +852 3752 9006
9	VIP invitations for key clients or Media contacts	Partnerships & Marketing Team, ReThink HK marketing@rethink-event.com
10	Food Sampling / Food Distribution	Maria Fung – Head of Event Operations, ReThink HK maria.f@rethink-event.com
11	Temp staff hiring	
12	Exhibitor Lunchbox Pre-order	operations@rethink-event.com
13	Badge Scanner / Lead Capture license	attend@rethink-event.com
14	Additional Delegate & Guest Passes	
15	Exhibitor Passes / Networking Event Tickets	
16	Solutions Showcase & Sponsorship Inclusions	Henrika Lo -Sales Administrator and Office Manager, ReThink HK henrika.l@rethink-event.com
17	Conference Speaker	Sandra Fang - Conference Manager, ReThink HK sandra.f@rethink-event.com
18	Roundtable / Workshop host queries	

3. Summary of Important Dates & Deadlines

Please take note of all deadlines are at **16:00** on the advised date.

There will be **strictly no extensions** for those marked # as per venue guidelines.

Date	Activity
SHOWCASE BOOTHS	
FRIDAY 31 JULY	Submission deadline for showcase booth graphics <i>*Including all included booth backdrop graphics and podium fascia graphics and any additional artwork required.</i>
FRIDAY 07 AUGUST	Submission deadline for raw space/self-build booth design, material breakdown and post-event usage
FRIDAY 31 JULY	1st Order deadline for additional furniture / booth equipment <i>(30% Additional charge after this date)</i>
TUESDAY 18 AUGUST	2 nd Order deadline for additional furniture / booth equipment <i>(50% Additional charge after this date)</i>
MONDAY 24 AUGUST	Cut-off date for additional furniture / booth equipment ordering <i>(exhibitors may go to the onsite service counter to make any additional order Available on move-in date <u>09 SEP</u> only, until 1800 – not all items will be available)</i>
EXHIBITOR PASSES & SETUP BADGE	
WEDNESDAY 26 AUGUST	Deadline to order any Working Staff Passes – for RAW SPACE EXHIBITORS ONLY (required for event set-up days) ORDER HERE
FRIDAY 28 AUGUST	Deadline to Register/Update/Replace any Exhibitor Pass registrations <i>*Late or missed submission for Exhibitor passes may require on-site purchase of Delegate/Expo Only pass for entry.</i>

4. Event Schedule

Move-in		ReThink HK	
Tuesday 08 September (SET-UP)	Wednesday 09 September (SET-UP)	Thursday 10 September (DAY 1)	Friday 11 September (DAY 2)
08:00 – 22:00 Floor marking, move-in and construction by Official Contractor, AMC	08:00 – 18:00 Booth construction for raw space exhibitors Hall 1DE : 10:00 – 14:00 Hall 1C : 14:00 – 18:00 Move-in and final touch- up for exhibiting / showcase companies (no delegate access)	08:00 – 18:30 Venue opens for Exhibitors to access the Event Hall (Exhibitor Pass Required) 08:30 – 16:30 Delegate & Speaker Pass Collection 08:00 – 16:30 Exhibitor Pass Collection	08:30 – 18:00 Venue opens for Exhibitors to access the Event Hall (Exhibitor Pass Required) 08:45 – 16:30 Delegate & Speaker Pass Collection 08:30 – 16:30 Exhibitor Pass Collection
14:00 – 22:00 Move-in and construction for Raw Space Exhibitors ONLY	Download the Event floorplan here 10:00 – 18:00 Exhibitor Pass Collection	08:45 – 18:30 Event Hall / Showcase Expo Open 09:15 – 18:00 Conference Sessions 17:15 – 18:30 Networking Drinks Session (Within Exhibition Hall)	08:45 – 18:00 Event Hall / Showcase Expo Open 09:15 – 17:30 Conference Sessions 17:15 – 18:30 Networking Drinks Session (Within Exhibition Hall) 18:00 – 19:30 Showcase Tear-Down

CONFERENCE PROGRAMME

For more details of the conference programme, please visit: <https://rethink-event.com/2026-conference/>

5. Important Information for ALL exhibitors

ABIDE BY THE ORGANISER'S REQUIREMENTS

The Organiser reserves the right to alter or remove without notice, and at the Exhibitor's expense, any booth which differs from the approved specification or any booth that does not conform to the Organiser's required standard, rules and regulations. The Exhibitor shall have no claim against the Organiser or its agents for any extra cost of replacing its booth to conform to the Organiser's required standard, rules and regulations or for any other losses or damages relating thereto.

Work of any kind carried out at the Exhibition Venue must conform to the current local laws and regulations in force in Hong Kong and those specified by the Organiser. This applies to the exhibitor, its agents, contractors and subcontractors. The Organiser reserves the right to stop any work which contravenes any of these laws and regulations and the exhibitor shall have no claim against the Organiser or its agents for any losses or damages relating thereto.

ADMISSION

ReThink HK 2026 is a TRADE ONLY event.

All exhibitors and booth helpers must be registered and required to wear an admission badge during their visit.

Under the Terms of Licence, no persons under 18 years of age are not allowed into the event during the entire period (including move-in, show open days and move-out) without prior agreement of the Organiser.

The Organiser reserves the right to refuse admission to the exhibition of any visitors, exhibitors or their agents who are at the absolute discretion of the Organiser regarded as unfit, intoxicated or in any way likely to create disturbance or discomfort to the event, other exhibitors or visitors.

GREEN COMPLIANCE

The Organiser is dedicated to hosting the event in a sustainable manner and expect all exhibitors to undertake initiatives that promote greater environmental responsibility.

Please **DO NOT** bring additional display materials or any printed promotional materials. We encourage you to only bring ethically-sourced and sustainably produced promotional gifts.

Vinyl pull-up display banners are **strictly prohibited** and will not be permitted into the event venue. We encourage you to use digital display signage as alternatives.

No single use plastic bottles are permitted into the event. We will provide a water refill point and encourage ALL attendees to bring a refillable water bottle and a reusable coffee cup.

GENERAL INFORMATION

- Please note that all Showcase booth displays will be provided as part of your sponsorship package (for Standard booths)
- The backdrop and podium graphics will be produced, installed, removed and recycled by the Official contractor
- If you wish to take your display away after the event please let the official contractor, AMC (Exhibits) Ltd know in advance.
- No tape, nail or fixture of any kind is allowed to be affixed to the partitions, floor, pillar or fascia. Exhibitors are liable for any damage caused to their booth fixtures and fittings at the expo.
- The exhibitor will be charged for the cost of making good, restoring or renewing any damage to the hall or booth site. This will include marks by paint and adhesive tapes, etc.
- Pre-inspect your area to ensure there are no damages before commencement of construction. If for any reason there are damages, please report directly to the Official Contractor counter - AMC or Organiser's Office - Room G110, near Hall 1D entrance.

All standard booth items are on rental basis and not permitted to be removed from the exhibition hall.

- No items can be exchanged or refunded from the standard equipment for the standard booths. It is not allowed to take furniture(s) from other Exhibitors / booths.
- Exhibitors are not allowed to make any alterations to the structure of the booths or remove any integral parts from the booths including carpets. Exhibitors wishing to add any furniture or supplies within the booth should submit to the Official Contractor **on or before 31 Jul 2026**. Additional charge will be incurred after the order deadline. Additional order of AV equipment, broadband internet, furniture and supplies can be catered for on-site with extra loading. Further relocation of lighting fixtures can be arranged on 09 Sept., the latest.
- The **maximum loading weight for hanging up exhibit display** for each 1mW panel is 5 KGS (evenly distributed along the span). Any exhibits more than 5 KGS, please contact the official contractor for additional fixation and the cost incurred will be charged to Exhibitor's own account, if any. Exhibitor shall be liable to compensate for any panel damage or accident caused by overweight hanging.
- The standard height of the booth's system panel is **2.5** metres. Side panels have a standard height of 1 metre. No exhibit or promotional material may adhere to or be suspended from the side panels unless arranged with the official contractor. No display item of the exhibitor may be placed outside the specified area, or the organiser will have the right to require any exhibitor to return the booth to its original state at the exhibitor's cost.
- All booths must be manned, displayed and furnished with exhibits at all times during the expo.
- If no representative has shown up at the booth before 18:00 on 09 September 2026, the Organisers have the right to use the booth for any purpose without the exhibitors' permission nor refund.

- Exhibitors must not remove any of their exhibits on display from the booths until the expo is officially closed at **18:00 on 11 September 2026**.

SECURITY & INSURANCE

The Organiser is responsible for the general security of the entire venue but will not undertake any financial or legal responsibility for any type of risk concerning or affecting the Exhibitors, their personal belongings and exhibits. Furthermore, the Organiser will not undertake any financial and legal responsibility for any loss or damage suffered by any third party by theft, fire, public (including occupier's liability) and other natural causes. Exhibitors are therefore responsible for effecting all necessary insurance which should include (but is not limited to) their displays, exhibits, stand fittings and fixtures, and other third parties against loss or damage by theft, fire, public (including occupier's liability) and other natural causes.

Each exhibitor is responsible for any damages done to the Organiser's, other exhibitors', booths, the venue's property or to the property of third parties.

The Organiser undertakes no financial or legal responsibility for any type of risk concerning or affecting the exhibitors/visitors, their personal belongings and exhibits. The Exhibitor shall, at its sole cost and expense, purchase and maintain, throughout the term of the Exhibition, public liability insurance against claims of bodily injury or death and property damage occurring resulting from its activities during the exhibition. The Exhibitor shall also be responsible for effecting insurance which shall include (but not limited to) its displays, exhibits and stands against loss or damage by theft, fire, water, public (including occupier's liability) and any other natural causes. The public liability limits under the insurance policy shall be sufficient to cover the Exhibitor's risk and recognise EnviroEvents (Rethink) Limited as an additional insured. The Exhibitor shall produce such policy of insurance to the Organiser upon request.

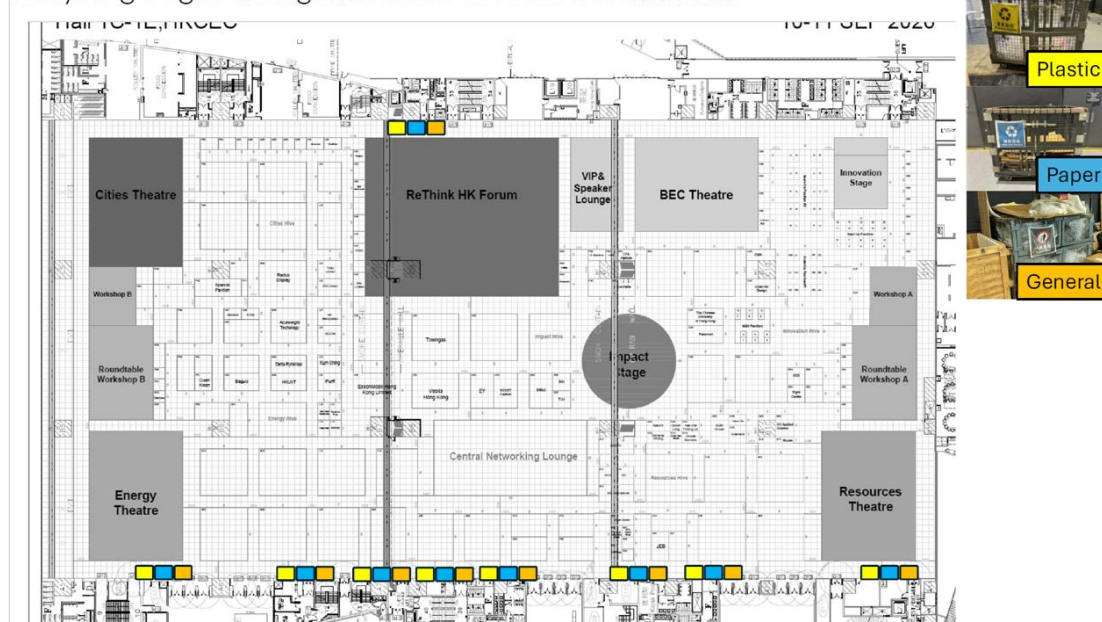
Raw space exhibitors must submit their own liability insurance certificate.

BOOTH CLEANING

- The Organisers will be responsible for the general cleaning of showcase booths and hall passage way each day after the exhibition.
- Standard Showcase Booths will have their booth cleaned each evening.
- Raw Space Exhibitors have to arrange their own booth cleaning
- No trash bin will be provided for individual booths.
- After the exhibition closes each day, exhibitors should ensure any rubbish from their booths is collected, separated and deposited in the appropriate recycling bin within the venue – unrecyclable waste should be taken away from the venue.

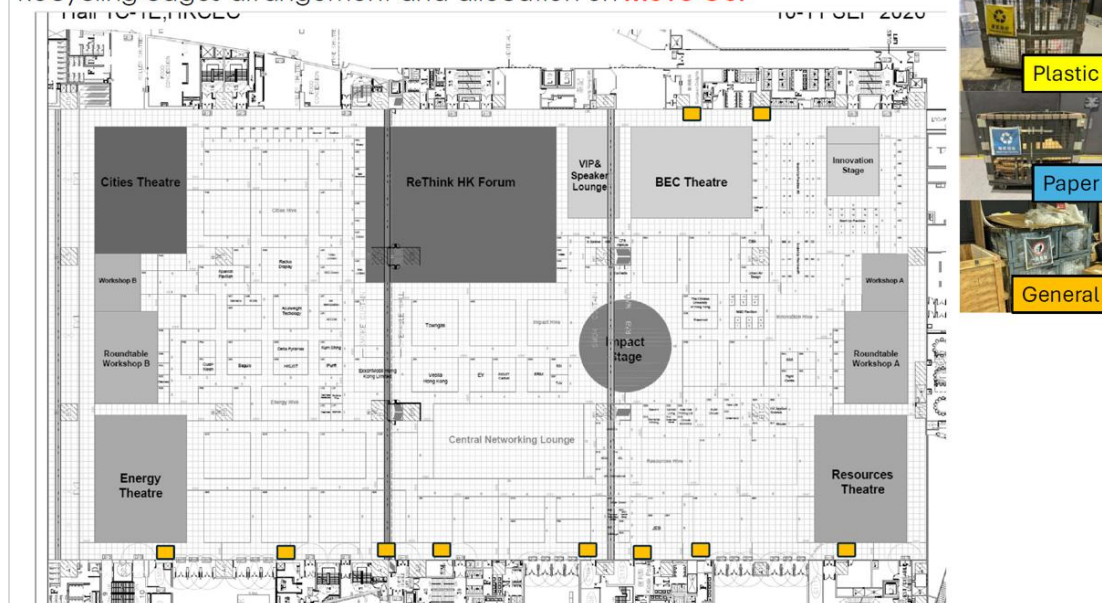
During move-in periods, designated cages for general waste and recycling are strategically positioned in the front rows of the Hall.

Recycling cages arrangement and allocation on **Move In**



During move-out periods, it is the responsibility of all exhibitors and contractors to remove all non-recyclable waste from the venue. Only general waste cages are available during move-out.

Recycling cages arrangement and allocation on **Move Out**



Note: Any excessive or additional cleaning required on a booth, other than what has been stated above, will be charged by the HKCEC and exhibitor thereof.

DISPOSAL OF CRATES, BOOTH FITTINGS AND MATERIALS

The removal and disposal of crates and booth fittings or materials are not covered in the sales of booth or space and, therefore, are subjected to an additional charge imposed by the Exhibition Venue or other sum as the Organiser may reasonably determine.

FIRE REGULATIONS

- All exhibitors must strictly observe the fire safety regulations. Construction and decoration materials (including but not limited to posters) must be environmental-friendly and non-flammable or fire retardant (Fireproof grade B1 or above). It is strictly forbidden to use flammable materials such as polyurethane foam, KT board, flammable plastic products. Textile materials are allowed to be used but it must be undergone fireproof processing with certificates. No artificial plant can be used in the booth. The Organizer reserves the right to halt the use or display of materials that are not fire retardant.
- At anytime, exhibitors should allow and make sure the accessibility of all fire hose reels and fire alarms as given in the floor plans. It is the responsibility of all exhibitors to make sure that the fire fighting or safety equipment are not be hindered, hid, removed or interfered.
- Exhibitors and their contractors should make sure that they have adopted the proper fire extinguishers applying for different occasions respectively.
- Fire extinguishers should be displayed and covered with the direct sprinkler coverage from a temporal overhead structure during the assembly and dismantling period of the entire event.
- Exhibitors have the obligation to ensure that an endorsed Fire Certificate is made available in case of inspection conducted by the Fire Service Department.
- Parties who fail to commit the above measure may have to take up all the loss, damages, claims and charges suggested from the venue and Fire Services Department.
- Please refer to the guidelines for submission of Certificates of Fire Service Installations and Equipment for more details (Appendix 1 on Page [35](#))

EXIT NOTICES

- If exit notices are obstructed by booths, decorations or exhibits, additional notices shall be provided as required by the HKCEC. The provision and fixing of these additional notices will be carried out by the Organiser at the expense of the exhibitor.
- Visible panel display and recessed fittings should be affixed to all walls.
- Exhibitors must ensure that no obstacles including fixtures such as steps are built and block the path to the emergency exit.
- A landing should be well indicated in case of the appearance of the top and/or foot of the stairs. The depth of the landing shall not be less than the width of the flight of stairs.

DROP WIRES

Drop wires may be used for the rigging of high-level graphics and not for the stabilising of booths, which must be self-supported. To apply and arrange for drop wire, please contact the Official Contractor, AMC (Exhibits) Ltd **no later than four weeks** (by 12 Aug) before the move-in date.

ELECTRICITY

- The Official Contractor, AMC (Exhibits) Ltd is appointed by the Organiser to solely carry out any electrical works at Exhibitor's expenses.
- Any alteration or usages of electrical fittings are subjected to final approval from Official Contractor.
- One socket or power supply is for the use of one electrical appliance only, not for lighting. **No multiplug or extension cords are permitted.**
- Connectors or joints and wiring from the power point to exhibits/machinery are to be provided by exhibitors.
- A fully qualified electrician must carry out all electrical installations. Contractors must be licensed by the Electrical and Mechanical Service Department (EMSD) and are required to hand in WR1 Form and the electricity license.



- Installation of electrical equipment, including lighting fixtures, must adhere to Hong Kong Electricity Ordinance stringently. Exhibitors are advised to **use electrical appliance fitted with a 3-pin plug** which complies with the safety requirements.

- Utility supply points located within any aisle may not be used for providing services.
- Wiring of booths and installation of light fittings and power sockets for Showcase Package booths are to be carried out by the Official Contract – AMC (Exhibits) Ltd.

It is essential to specify the intended use for any additional order of 1000W or above s/p sockets.

GANGWAYS

Gangways must remain clear at all times including Move-in and Move-out periods. Exhibits and booth fittings, including doors or windows that open, must be displayed on a set back wall and not project into the gangways.

GLASS PANELS

Tencil glass is recommended to be used. All glass panels and glazing used in the construction of booths must consist of safety glass with a minimum of 4mm thick. Any uninterrupted, large areas of clear glazing shall be indicated so as to be readily apparent i.e. by applying warning strips, dots or logos..

FLYING OF REMOTELY CONTROLLED AERIAL DEVICE

- Only Performance / Product demo will be considered.
- All application has to be submitted one month (i.e. **07 August 2026**) prior to the show. Performance without application will be rejected on-site.
- The flying of the device must be within an enclosed area deemed acceptable to HKCEC management at its sole discretion;
- Public access to the approved demonstration area must be controlled in a manner deemed acceptable to HKCEC management, at its sole discretion;

- Adequate signage warning of the activities and the potential danger therein must be prominently displayed to the satisfaction of HKCEC management, at its sole discretion.
- A suitable distance, to be determined by HKCEC management at its sole discretion, must be maintained between the audience and the operation of these devices.
- If safety considerations require it, the organizer agrees to immediately cease demonstration activities, if requested to do so by HKCEC management, at management's sole discretion.
- Devices may not be flown over the heads of the audience or any event attendees or workers unless suitable netting has been installed.
- Unauthorized, 'untested' or unqualified operators, including, but not limited to members of the audience, are not allowed to operate devices.
- Only one device may be airborne in the authorized demonstration area at any period of time.

FLOOR LOAD

Floor loading is given 1,700kg per sqm for Hall 1BC and 1,250kg per sqm for Hall 1DE. Pointed or dynamic loads will not be allowed in the centre unless prior approval from venue is obtained.

EMERGENCY PROCEDURES

Emergency procedures are included in this manual. Please ensure that all your booth personnel are aware of these procedures. (See Health & Safety Information Section: 'Emergency Procedures' on page [31](#))

FOOD & BEVERAGE CONSUMPTION

No outside food or beverages may be taken into the exhibition venue.

According to the regulations of the Hong Kong Convention and Exhibition Centre, outside food and beverages are not allowed to be taken into the exhibition venue. Exhibitors may consume food and drinks at ReThink HK Central Networking Lounge, the Cafeteria inside the exhibition halls or at the restaurants. In order to maintain a clean and tidy exhibition area, consumption of food is not allowed on the booth. F&B operations of HKCEC that will open: The Atrium, Congress Plus, Harbour Road Kitchen & Harbour Café (TBC).

F&B SAMPLING / DISTRIBUTION

If you would like to serve samples from your booth or distribute F&B giveaways, this is essential to obtain prior agreement from the venue.

Please download and complete the following form and return to maria.f@rethink-event.com no later than **Friday 24th of July**.

[HKCEC Food Sampling Authorisation Form](#)

[Safety Guidelines for Reheating at Non-Food-Themed Events](#)

EXHIBITOR ONLINE MEAL PRE-ORDER

Please note the following:

- 1) No outside catering deliveries will be permitted into the Event Hall
- 2) You can order Exhibition booth Catering from HKCEC F&B Team. Please email inquiries to operations@rethink-event.com
- 3) Lunch will NOT be provided for delegates, sponsors or showcase exhibitors
- 4) Pre-order lunch for Exhibitors is available

The allocated redemption and dining location for exhibitor pre-ordered lunch arrangement will be advised later.

EXHIBITOR Online Meal Pre-Order: Please be advised to first select the Event “ReThink HK 2026”, then input password provided below in order to place the meal order. Full payment must be made upon order.

Link: <https://preordermealbox.hkcec.com/>

Password: **TBC**

FREE WIRELESS LAN SERVICE AT HKCEC

Free Wireless LAN service operated by the venue is available. Only light and casual usage of maximum 60 minutes by a limited number of users simultaneously. The wireless connection may fall or become slow and/or unstable during the exhibition period and will disconnect if the connection is idle for over 20 minutes.

The service should ONLY be used for non-mission-critical applications such as general web surfing and internet-based email access. Any online activities involving large volume of network traffic is not encouraged.

If you require a stable and continuous access to the internet throughout the duration of the show, you will need to order broadband internet service for each equipment.

Using router is not encouraged as it causes signal interference around your booth area.

Complete the Broadband Internet Service Order Form located in Online “additional order of furniture & supplies”

6. Booth Graphics Submission

GRAPHIC DESIGN RULE AND REGULATION

- The exhibiting name is to be printed on fascia
- **If you intend to apply for any official authorities subsidy. Proofreading is required when AMC delivers the final output file, and it should be returned by the specified deadline.**

RIGHT OF REJECTION

- The organizer has the absolute right at any time to refuse display or continue to display any advertisement which in its opinion is objectionable, unsuitable, impracticable, likely to be perceived as offensive to the public audience; or with designs that resemble safety signage which may affect public safety. In such case, the Contract would remain effective and enforceable in full.

Please UPLOAD all files for your booth graphics (backdrop panels and podium/reception desk) using the [ReThink HK Exhibitor Portal](#)

SUBMISSION REQUIREMENTS (2 FILES)

i) Print quality format Requirement

- CMYK, high resolution with minimum 300dpi
- Should be outlined
- With links (if any)
- AI or PDF format

ii) PDF/JPEG preview file (this is very important to ensure the design files are produced as you wish)

What happens if the submission is late?

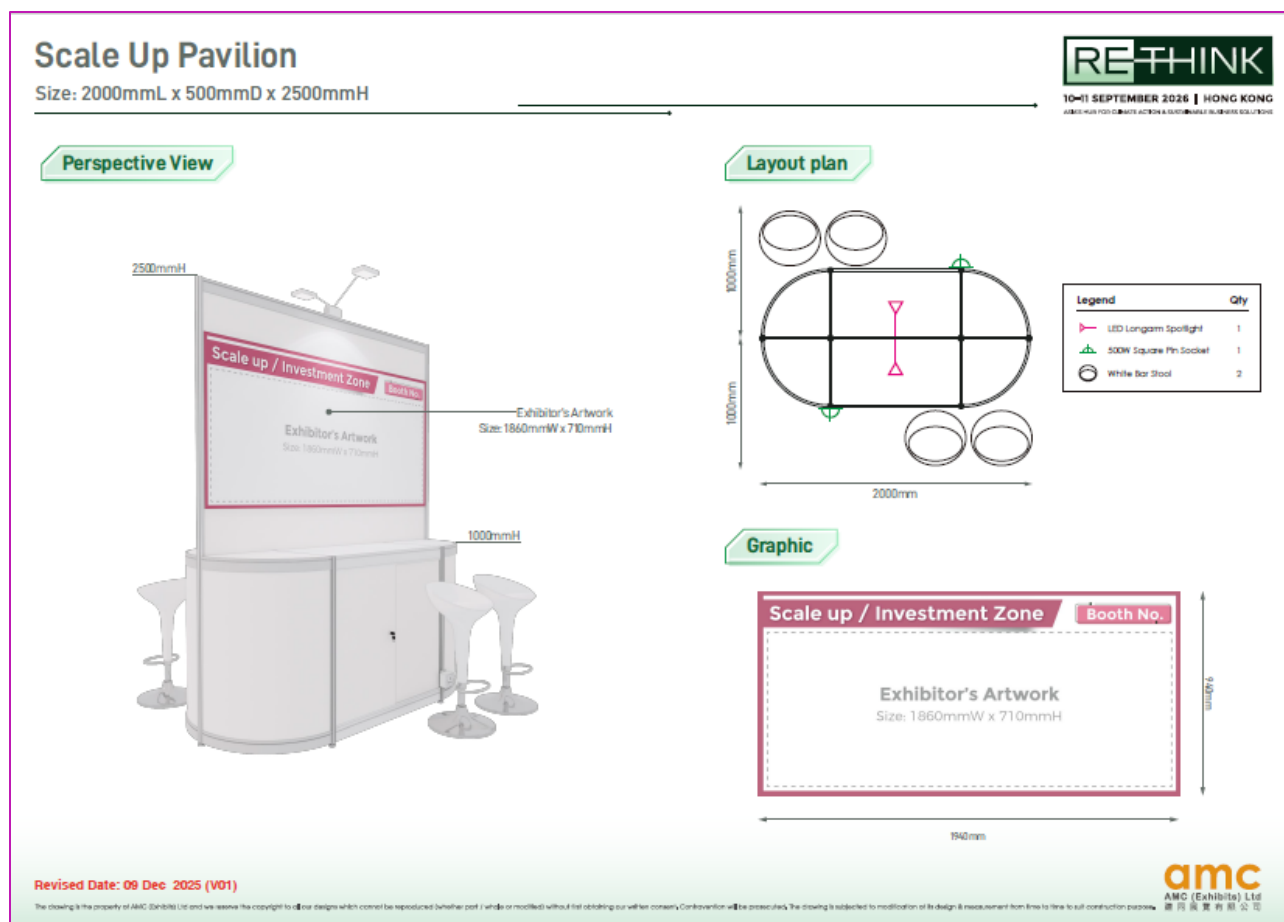
- 1) The contractor may not have time to check your submission files and revert with any feedback or request missing files prior to production.
- 2) There will be an HK\$850 per panel (1mWx2.5mH) surcharge to cover the costs of additional working hours required to check late submissions.

SHOWCASE BOOTH SET-UP & INCLUSIONS

Details of your booth set-up and inclusions have been listed in the system. Please log in [ReThink HK Exhibitor Portal](#) for more information.

PAVILION & GROUP SHOWCASE BOOTHS

You will be emailed separately with your Pavilion booth design specifications.



RAW SPACE EXHIBITORS WITH THEIR OWN CONTRACTOR

Booth Design Checklist and Material Report of your booth detailing information of all the materials to be used, together with their corresponding eco-friendly certifications should be submitted by **07 August 2026** for approval. Please refer to the [“Raw Space Exhibitor Information Area”](#).

The Organiser and official contractor reserve the right to **stop** any on-site construction / installation work if:

- The working procedure has violated any safety rules in the Exhibitor's Manual or venue safety requirement.
- The booth plan design is yet to be checked, the submission is incomplete or significantly deviates from the submitted design

ADDITIONAL ORDERING OF THE BOOTH ITEMS

Please refer to the “Furniture & Supplies Catalogue” and “Additional Order of Furniture & Supplies” within [ReThink HK Exhibitor Portal](#).

- Additional furniture / furniture upgrades
- Product display cabinets
- Additional power supply or lighting

- Plasma TV rental
- Dedicated wi-fi egg or hard-wired internet connection

For any enquiries please contact email: [Operation Team](#).

7. Working Staff and appointed Contractor passes Collection & Access (for Raw Space booth exhibitors only)

Working Staff and appointed Contractor passes collection will be available 2 weeks prior to the move-in date (08 September). You will be notified of the collection date once the design plan & material report are approved AND performance deposit is settled.

Only Exhibitors, Working Staff and Appointed Contractors with valid entrance badges will be permitted to enter the venue during the Move-in Period and Move-out Period.

Move-In

- Exhibitors, Working Staff and Appointed Contractors of Raw Space booths are only allowed to enter the venue with a valid entrance badge, wrist bands and reflective vests during the Move-in Period. The Appointed Contractors are responsible for preparing and providing the reflective vests for the Exhibitors and the staff.
- Due to traffic congestion in Wan Chai and the loading bay area for the recent years, HKCEC has implemented the zoning system for both move-in and move-out days. This time zoning system with timeslot allocation based on your booth size will be stated in move-in notice which we will send out 4 weeks before the show.
- The exact time for final touch-up for showcasing / exhibiting companies on 09 September will be announced in the Move-in Notice which will be sent out 4 weeks before the event.

Move-Out

- Move-out of exhibits will not begin until 18:00 on 11 September 2026. Under no circumstances will any exhibitors be allowed to remove their products/display/booth from the show before this time.
- Any exhibits, booth equipment, hazardous materials, fixtures and fittings left in the hall after 23:59 on Friday 11 September 2026 by exhibitors will be discarded and any removal/cleaning costs will be charged to the relevant exhibitors.
- Any exhibitor and their contractor who anticipates any problems in clearing all exhibits and booth fitting by 23:59 on Friday 11 September 2026 should contact the Organiser's Office, Room G110, near Hall 1D entrance or official contractor.

8. Exhibitor Name Passes Submission, Collection & Access

- If you will not be using your full allocation of exhibitor passes or sponsor's delegate staff passes, please let us know as soon as possible. Unrequired passes will be offered to NGOs.
- If you do not know what your allocation is, please email the team here: Click [HERE](#)

- If your staff names and/or their respective schedules change, please let us know by **16:00 on Monday 31 August to cancel or change the name**. Late submission or amendments may not be entertained.
- Badges are valid for all days
- A lost badge will incur an HK\$150 reprint fee (cash or HSBC PayMe)
- Name badges cannot not be shared.
- Please return badges/lanyards for recycling/reuse when you leave for the final time

NAME PASS REGISTRATION AND ISSUANCE

- Exhibitor passes and sponsor's delegate passes need to be registered using the online event portal (**Note: The Portal will be opened from 15th July**)
 - Exhibitor Pass : <https://register.rethink-event.com/exhibitor>
 - Staff Delegate Pass: <https://register.rethink-event.com/staff>
- Your unique Exhibitor Code / Staff Code is needed to bypass the fee payment section of the event registration
- Details of your allocation have been listed on the legend. Please log in ReThink HK Exhibitor Portal for more information. The codes will be provided in separate email mid of July.
- [Email here](#) if you have not yet received your login name and password of ReThink HK Exhibitor Portal or would like it to be resent
- A valid QR code is required to check-in and collect an individual's name badge.
- Badges cannot be shared, any suspected violation will result in refused entry
- Company group passes collection by a nominated representative can be requested in advance. (Please send an email by 4th September to: attend@rethink-event.com for request and upon approval, to be collected **after 14:00 on 09th September** at Hall 1C Registration Desk area)
- Exhibitor Pass and Staff Delegate Pass for Sponsors are valid for two (2) days of the event
- Exhibitor Pass and Staff Delegate Pass for Sponsors are non-transferable once issued
- Guest Pass for your clients are valid for one (1) day of the event (day 1 or day 2).
- Each Name Pass will only be issued once. Replacement Name Passes will be charged at HK\$150 (credit card, cash or HSBC PayMe)
- Passes and lanyards should not be taken away after the event – please return them to the Registration Counter **upon final Exit**
- A valid and original name pass is required to access the Event Hall and Conference areas. These passes will be scanned upon entrance to the Event Hall and when accessing conferencing facilities. By entering the Event Hall and having your pass scanned you

accept ReThink HK's terms and conditions of entry: <https://rethink-event.com/privacy-policy/>

Exhibitor Name Pass Collection

Wednesday 09 September (SET-UP)	Thursday 10 September (DAY 1)	Friday 11 September (DAY 2)
10:00 – 18:00 Exhibitor Passes should be collected from Hall 1CDE Concourse <u>Arrival by Vehicle</u> Deadline to request e-Vehicle Passes is 16:00 on 31 July via ReThink HK Exhibitor Portal	07:45 – 08:30 Exhibitor Passes should be collected from Hall 1C Concourse	08:00 – 08:30 Exhibitor Passes should be collected from Hall 1C Concourse

ADDITIONAL EVENT PASSES

Additional event passes can be purchased by Exhibiting / Sponsor companies for a fixed 20% discount.

Pricing for all passes can be found here: <https://rethink-event.com/event/>

- Discount code for additional passes: **ADDEX20**
- Applies to ALL ticket types across ALL pricing periods, except Networking event tickets
- Register via <https://register.rethink-event.com/general>

9. Vehicle Access, Deliveries & Parking

HKCEC Road Map



Phase 1 Loading Area Entrance

1. **No private cars are allowed to enter.**
2. Vehicle ePermit has to be presented to get access.
3. No parking is allowed and should leave the loading bay within 60 minutes.
4. Extended stay charge might be applicable by the venue.

Harbour Road Entrance

1. Drop-off point for private car and taxi
2. Unloading of light materials only
3. **Use of pallet jet is forbidden.**

You may wish to access HKCEC Website's Road Map here: <https://www.hkcec.com/en/road-map>

VENUE ACCESS & PARKING

At all Move-in & Move-out access points / Marshalling Area / Contractors Entrance to the Venue, all contractors are required to:

- Wear a reflective vest (not provided by organiser or venue)
- Present a Working Pass and a Green Card (for Booth Contractors / Builders)
- Receive and wear an HKCEC Wristband

Wednesday 09 September (SET-UP)	Thursday 10 September (DAY 1)	Friday 11 September (DAY 2 + TEAR DOWN)
<u>Arrival / Drop-off by Truck</u> <Need to apply Vehicle ePermit by 31 July 2026 > via ReThink HK Exhibitor Portal <u>Arrival / Drop-off by Car or Van</u> <From Harbour Road Entrance> <u>Arrival by Taxi</u> <From Harbour Road Entrance> <u>Arrival by MTR / Foot</u> <From WanChai MTR Exit A5 / Exhibition -> Harbour Road Entrance> Click here to access public transportation information to HKCEC	There are 2 carparks near to the HKCEC. (1) Convention Plaza Car Park (Harbour Road) 1 Harbour Road, Wanchai, Hong Kong <u>Hourly Parking</u> 1st and 2nd hr = HK\$33 per hour 3rd hr and thereafter = HK\$36 per hour <u>Day Parking</u> 07:00 – 18:00 = HK\$205 (2) Expo Drive Central Car Park (Linked to the HKCEC Phase 2) 1 Expo Drive Central, Wanchai, Hong Kong <u>Hourly Parking</u> HK\$30 per hour <u>Whole Day Parking</u> 00:00 – 23:59 = HK\$220 (Choose "Whole Day Parking" accept to multiple entry. After entering Carpark, please bring along the Octopus Card to the Shroff Office within 1 hour for the completion of registration and payment procedure.) Pricing subject to change. Both available for Electric Car Charging	
Click on this link to access the information of Additional Carparks nearby HKCEC.		

Part I : Vehicle ePermit

FOR MOVE-IN AND MOVE-OUT VEHICLES ONLY

Kindly be reminded:

- Each vehicle ePermit is for one time entry only.
- Vehicle ePermits will be scanned by our dock control officer when accessing. Once the QR code be scanned, the pass will be deactivated, Do not duplicate its distribution.
- Only the first 60 mins is free of charge. After the first 60 mins, the charge of first 2 hours after 60mins is HKD\$100 (Every 30 mins or part thereof) while after 3 hours the charge is HKD\$150 (Every 30 mins or part thereof).
- Do not pass the link to other third-party.

Part II : App Download & User Guide

All Vehicle ePermit (E-VP) provided in PART I MUST be registered into this app before its usage.

Please distribute the E-VP or its corresponding link to its user, which is the driver, and ask them to download the app “Go HKCEC” to use E-VP. The links of application download and user guide are provided in PART II below.

The App is now available for public download:

Apple Store	Google Play	APK File (Huawei / Xiaomi / Vivo)
		
		
Link	Link	Link

Below are the training video of the “Go HKCEC” in YouTube

EN : <https://youtu.be/brVUg74pakI>

TC: <https://youtu.be/zkU3qEP7isA>

You can always obtain the latest version of user guide and FAQs by the following links :

EN: https://www.hkcec.com/sites/default/files/2023-09/Go%20HKCEC%20Mobile%20App%20General%20User%20Guide%20%E2%80%93%20Exhibition_EN.pdf

TC: https://www.hkcec.com/sites/default/files/2023-09/Go%20HKCEC%20Mobile%20App%20General%20User%20Guide%20%E2%80%93%20Exhibition_TC.pdf

Only local phone number can be used to register in the app.

FAQ

EN: https://www.hkcec.com/sites/default/files/2023-09/Go%20HKCEC%20Mobile%20App%20Frequently%20Asked%20Questions_EN.pdf

TC: https://www.hkcec.com/sites/default/files/2023-09/Go%20HKCEC%20Mobile%20App%20Frequently%20Asked%20Questions_TC.pdf

[Enquiry Hotline: 2582 7130](tel:25827130)

10. Freight Forwarding / Deliveries to your booth / Storage

OFFICIAL FREIGHT FORWARDER

JES Logistics Limited

Address: 26/F., Winsan Tower, 98 Thomson Road, Wanchai, Hong Kong

Contact:	Ms. Joanna Lam
Tel.:	(+852) 2563 6645
Email:	joanna@jes.com.hk
Website:	www.jes.com.hk

DELIVERY OF GOODS TO EXPO – Hall 1CDE

If you need to have something delivered to your booth or you are using a courier to make a delivery, please arrange to have the delivery **ONLY DURING MOVE-IN AND EXHIBITION DAYS** with accordance to the exhibition time schedule and have your packages addressed as follows:

Name of Contact Person of your company
Exhibitor's Company Name and Booth Number
ReThink HK, Hall 1CDE
Hong Kong Convention & Exhibition Centre
1 Expo Drive, Wan Chai, Hong Kong

- Please apply for Workers Badge and Vehicle Permits in the Order Form section for the courier.
- Please ensure the delivery company/courier has the necessary lifting equipment and trolleys to unload your consignment as the Organisers will not be responsible for any lifting requirements.
- Please ensure that a representative of your company is on-site to receive and sign for the delivery. We are unable to accept responsibility for any goods delivered to un-staffed booths.

GOODS PASS OUT PROCEDURE

If you need to leave the exhibition hall with items/goods during the show open days, you will need to obtain security clearance. This can be obtained from the Organiser's Office in Room G110 near Hall 1D Entrance.

EXTENDED STAY CHARGE AT LOADING AREA BY HKCEC

The HKCEC will impose charges on vehicles with extended stay on 08-09 April and 11 April 2026. The charges are as follows:

	Every 30 minutes (or part thereof)
First 45 mins (after clock in)	Free
First 2 hours after 45mins	HK\$100
After 2 hours and 45 mins / 3 hours	HK\$150
Lost ticket (exclusive of overtime charge)	HK\$500 each / day

STORAGE

- A small amount of storage is available for exhibitors and offered on a first come-first served basis
- The storage is not fully secure, none of the organiser, venue or contractor can assume responsibility for items stored in these areas, it is not recommended to store personal items or items of value.

[RTHK26 - Enquire about storage space availability](#)

11. Safety & Health Information

HEALTH & SAFETY STATEMENT

- The Organiser, EnviroEvents (ReThink) Limited, is committed to providing, maintaining and promoting, so far as is reasonably practicable, the highest standard of health, safety and welfare at all its events.
- All exhibitors and contractors at events organised by EnviroEvents (Rethink) Limited. are expected to ensure that they provide a safe place and system of work. Successful safety management requires the commitment, involvement and co-operation of all those onsite.

EMERGENCY PROCEDURES & EVACUATION

It is the responsibility of every exhibitor and contractor to ensure that all employees working at HKCEC during ReThink HK 2026 are familiar with the emergency procedures as outlined on the sheet at the end of this section.

GENERAL GUIDELINES

As an exhibitor/contractor at ReThink HK 2026, you **MUST**:

- Nominate a health and safety representative for your booth that is aware of your company's health and safety policy.
- Make sure you and anyone manning your booth understands the fire and evacuation procedures and locations of the hall's emergency exits.
- Make sure that your contractors are working safely. Working at height on ladders and scaffolding must do in a controlled and safe manner. Time constraints are no excuse for not adhering to safety standards.
- Drive with care and attention inside and around the exhibition hall. Do ensure that operators are fully trained and properly certified on the equipment being used.

- Make sure all electrical work is carried out by a qualified electrician.
- Ensure that all rubbish and packing from your booth is removed from the site. It must not be stored on or behind your booth during the show.
- Ensure that measures are taken to minimise the impact of your operations on the environment.
- Make sure that hazardous waste is disposed of safely. Please note that fluorescent tubes contain hazardous materials.
- Make sure that you are properly insured for the exhibition.
- Treat all electrical cables as though they were live.
- Be aware of others working around you and report any concerns you may have about unsafe work practices or violation of the health and safety procedures outlined.
- Ask the advice of the halls management or the Organisers if you are in doubt about any aspect of health and safety issues.
- Abide by the events sustainability guidelines and requirements

As an exhibitor/contractor at ReThink HK 2026 you **MUST NOT**:

- Bring children UNDER 18 into the halls particularly during build-up and breakdown. The halls are regarded as a potentially dangerous place of work during these periods.
- Overload trolleys – not only does this damage your exhibits but it will make it much harder to manoeuvre your way to your booth through crowded aisles and may cause injury to you or other people.
- Have overloaded or insecure displays. Booths and displays can be knocked by visitors and must be safe and secure.
- If you have any queries regarding your responsibilities towards the health and safety issues outlined above or the actions that you are required to take by law, you must contact the Organiser, Enviro(Events) Rethink Limited

ALCOHOL AND DRUGS

The abuse of alcohol, drugs and other addictive substances can affect work performance and impair safety.

Therefore, any person found to be under the influence of alcohol, drugs which in the opinion of the Organiser constitutes a danger to themselves or any other person using the venue, will be asked to leave the halls and if necessary will be removed by security.

DANGEROUS MATERIALS & FIRE PRECAUTION

- Temporary gas (LPG), explosive, petrol, dangerous gases, radioactive materials, nitrogen cylinder or highly flammable substances are strictly forbidden in the exhibition halls.
- Gas-filled balloons with the exception of helium filled balloons are prohibited.
- Smoking is strictly prohibited in the exhibition centre.
- Neon lights will be permitted subject to approval of HKCEC and the installation of necessary devices.
- No naked or open flame equipment is to be used in the exhibition halls at any time.
- Any machine, equipment or any other items which generates fumes, exhaust or smoke must have an effective exhaust system in order to assure no complications of any nature to HKCEC staff, workers, contractors, the public or other attendees to the Licensed Area.
- The use of internal combustion engines in the exhibition area is strictly prohibited.

GREEN CARD - CONSTRUCTION INDUSTRY SAFETY TRAINING CERTIFICATE

All exhibition booth contractors who will perform construction work in the venue must acquire “Green Card” (Construction Industry Safety Training Certificates) qualifications. Card holders are required to visually display the “Green Card” when working in the Centre. The venue reserves the right to have security personnel reject entry or remove personnel in case of any dispute regarding credential issues.

OCCUPATIONAL SAFETY AND HEALTH ORDINANCE

Exhibitors and / or their contractors must comply with Occupational Safety and Health Ordinance in construction and dismantling the booths.

- 1) Make sure the workplace is safe and healthy.
- 2) Provide and maintain safety working equipment and procedures.
- 3) Appoint authorised person for on-site supervising of installation/dismantling works.
- 4) Adhere to the occupational health and safety measure as required by the venue operator.

PERSONAL PROTECTION EQUIPMENT

Appropriate Personal Protection Equipment (such as security footwear, helmets, security belt for actions at the heights above 2 metres) against work hazards that may result from booth installation and dismantle should be provided by exhibitors and/or their contractors.

The purpose of the above measures is to make sure the sustainable safety level for both employees and people working in the construction area. Workers who do not wear the proper wears are not permitted to stay in the exhibition halls.

REFLECTIVE VEST

Any person requiring admission to the exhibition Hall 1CDE during the move-in or move-out period is required to wear a reflective safety vest, at all times especially when vehicles and/or forklifts are being operated inside the hall.

It is the responsibility of the exhibitors or contractors to supply their own vests.

REPORTING OF ACCIDENTS

It is a legal requirement that any accident should be reported immediately to the HKCEC duty manager via the Organiser’s Office. Some accidents must be further reported to the relevant bureau or authority from Hong Kong SAR in which case the Organiser will advise.

SAFETY OF EXHIBITS IN YOUR BOOTH

The Exhibitor shall be solely responsible for the precautionary measures (such as guards or other means of protection) to protect the public from any moving or working exhibits. Such moving or working exhibits shall only be demonstrated or operated by competent persons authorised by the Exhibitor and shall not be left running in the absence of such persons. Display of such working or moving exhibits must be subjected to the Organiser's prior written approval.

HEAVY LIFTING

In the interest of health and safety, the officially appointed contractor is the only company permitted to operate mechanical and other cargo handling equipment in the hall and outside in the unloading areas. The self-drive use of lorry mounted 'HIAB' type cranes and lifting equipment will not be permitted within the hall.

SCAFFOLDING

According to the regulation from the Labour Department and Occupational Safety & Health Council, any set up activities for carry ladder over 2 meters or above the floor would not be allowed. The Form 5 permit is required in the using of any safety platform or scaffolding. Worker is required to wear safety belt when working on the platform, scaffolding or high reach equipment.

Note: If this rule is not observed, the Organiser and HKCEC will have the right to stop the relevant construction activity immediately.

TYPHOON/BLACK RAINSTORM WARNING SIGNAL

All exhibitors are requested to note the following emergency measures which will be implemented in case.

Typhoon Signal No. 8 and Black Rainstorm Warning Signal is hoisted during ReThink HK 2026

No. 8 Typhoon Signal or Black Rainstorm Warning Signal hoisted prior to the Opening Hours

1. In case of Typhoon Signal No. 8 or Black Rainstorm Warning Signal is hoisted on the move-in day, the Organisers will carry-on the move-in procedure under an acceptable weather condition.
2. If Typhoon Signal No. 8 or Black Rainstorm Warning Signal is hoisted before 08:00 during the Expo day, the Expo will remain closed for the whole day unless the typhoon signal or Black Rainstorm Warning Signal is lowered at or before 14:00.
3. If Typhoon Signal No. 8 or Black Rainstorm Warning Signal is lowered at or before 14:00 the Expo will be re-opened two hours after the typhoon signal or Black Rainstorm Warning Signal is lowered.
4. Exhibitors are reminded to re-deploy duty staff to man their booths before the Expo is re-opened to the public.
5. The Expo will however remain closed if the typhoon signal or Black Rainstorm Warning Signal is lowered after 14:00.
6. The Organiser will arrange to make an announcement through the local radio channel, RTHK, or exhibitors may call the following hotline should they wish to enquire about any matters concerning these special arrangements: +852 2886 1511

No. 8 Typhoon Signal hoisted during ReThink HK 2026

If No. 8 Typhoon Signal is announced during the Expo, the Expo remains open for day. Public announcements will be made when information issued by the Hong Kong Observatory. Attendee may leave if it is safe and as soon as reasonably practicable.

Black Rainstorm Warning Signal hoisted during ReThink HK 2026

1. If Black Rainstorm Warning Signal is announced during the Expo, the Expo will remain opened after the announcement. Exhibitors and visitors should be encouraged to stay in the Expo for their own safety.
2. When Black Rainstorm Warning Signal is hoisted, new visitors will still be registered and admitted.

12. Emergency Procedures

FIRE EMERGENCY

IF YOU DETECT FIRE OR SMOKE

- Activate the nearest fire alarm station if possible to do so.
- Leave the fire area immediately by the nearest exit (emergency exits marked in green); do not use lifts.
- Close doors behind you.
- Leave the HKCEC by the nearest exit (emergency exit marked in green); do not use lifts.

IN CASE OF FIRE ALARM

(1) IF YOU HEAR A FIRE ALARM

- Remain calm and alert and prepare to leave the HKCEC.
- Resume to normal activities once the fire alarm stops.

(2) IF YOU HEAR A FIRE ALARM EVACUATION ANNOUNCEMENT OR INSTRUCTION

- Leave the HKCEC via the nearest exit (emergency exit marked in green); do not use lifts.
- If you encounter smoke in the stairway, use alternate exit where available.
- Do not attempt to remove vehicles from parking garage or loading docks.
- Follow announcements over the public address system or instructions by HKCEC staff and/or fire/police officials.
- Once outside the HKCEC, stay clear of the HKCEC and Convention Plaza Complex; do not return until declared safe to do so by HKCEC management or fire/police officials.

MEDICAL EMERGENCY

IN CASE OF A MEDICAL

- Dial emergency number for Security Control Room , please call 2582 7162 (24 hours).
- Give exact location.
- Give detailed information when possible of the situation concerning injury and the cause
- Remain in contact with HKCEC staff until emergency personnel have arrived.

13. Lead Capture / Badge Scanner App License

[Order Online here](#)

The lead capture app eliminates the need to manually collect and transcribe business cards. Categorise the leads you collect against specific products or services of interest, sales team follow ups or any other pre-set category to help with speedy follow up.

- Automating lead capture increases the number of booth generated leads by up to 20%
- Following up with leads from a live b2b event within five days increases pipeline conversion rates by over 50%
- Industry research by FaceTime suggests that, on average, 40% of leads collected manually at b2b events are never followed up on – meaning significant lost opportunities

Follow up Advice

- Send a personalised follow up message within five working days to maximise lead conversion
- Use the category function in Lead Capture to allocate follow ups to appropriate team members

Support

Our registration partner, EventX, will run an online training session in August to guide you through the best way to utilise the Lead Capture app.

[Please email with any general Lead Capture questions.](#)

[Click Here](#)

14. Networking Events

Informal Networking drink events will take place at Networking Lounge within the Expo Hall
day 1 (10 September) from 17.15 – 18.30
day 2 (11 September) from 17.00 – 18.00

Official Day 1 Networking Event

@ The Park Lane Hong Kong - 310 Gloucester Road, Causeway Bay, Hong Kong

Thursday, 10th September

18:45 – 21:30

400 capacity

HK\$696 + admin fee

*limited transportation from HKCEC available on a first-come, first-served basis for ticket holders

How to get a ticket

Register for your exhibitor / delegate pass

- Logon to the Attendee Portal to “add on” the Networking Event ticket
- Already registered attendees will be able to “modify your booking”
- Approximately 150 tickets are available to book
- first-come, first-served for exhibitors and delegates

If you have an allocation of invitations for the Official Day 1 Networking Event as part of your sponsorship, then you will be required to submit the name and email address of your staff/guests that will be attending no later than 15:00 on **Friday 27 August**

Guests for the Official Day 1 Networking Event must be a registered pass holder for ReThink HK 2026

Email to attend@rethink-event.com

Please log in [ReThink HK Exhibitor Portal](#) for more updates !

No login or password ?

Please contact miyo.Yim@Arconmarketing.com **or** marco.soo@arconmarketing.com

15. Appendix 1

FIRE SERVICE (INSTALLATIONS AND EQUIPMENT) REGULATIONS
消防(裝置及設備)規例
(Regulation 9(1))
(第九條(1)款)
CERTIFICATE OF FIRE SERVICE INSTALLATIONS AND EQUIPMENT
消防裝置及設備證書

Appendix C
A 5521901

FSD Ref.: _____
消防處編號

Name of Client: Tai Man International
顧客姓名

Name of Building: Tai Man House
樓宇名稱

Street No./Town Lot: 4-8 Street/Road/Estate Name: Tai Man Street
門牌號碼/地段 街道/路/屋苑名稱

Block: 2 District: Tsuen Wan Area: ☐ HK ☐ K ☒ NT
座 區 地區

Type of Building 樓宇類型: ☐ Industrial 工業 ☒ Commercial 商業 ☐ Domestic 住宅 ☐ Carpark 車房 ☐ Government premises 政府處所 ☐ Institutional 社團

Part 1 Annual Maintenance ONLY
第一部 只適用於年檢事項

In accordance with Regulation 8(1) of Fire Service (Installations and Equipment) Regulations, the owner of any fire service installation or equipment which is installed in any premises shall have such fire service installation or equipment inspected by a registered inspector at least once in every 12 months. 根據消防(裝置及設備)規例第八條(1)款, 任何裝置在任何處所內之任何消防裝置或設備的人, 須每隔十二個月最少一次將該消防裝置或設備的裝置或設備最少一次。

Certificate No. (1-34)	Type of FSI 裝置類型	Location(s) 位置	Condition on Completion 狀況評語	Completion Date 完成日期 (dd/mm/yyyy)	Next Due Date 下次到期日 (dd/mm/yyyy)
			NIL		

Part 2 Installation / Modification / Repairing / Inspection works 裝置/改裝/修理/檢查工作

Certificate No. (1-34)	Type of FSI 裝置類型	Location(s) 位置	Number of Work Carried out 完成之工作數	Comment on Condition 狀況評語	Completion Date 完成日期 (dd/mm/yyyy)
24	2 x 9 Litres Foam Type F.E.	10/F	To refill and inspect	Conforms with FSD requirements	6.9.2011 (defect FS251 No: A 320154)

Part 3 Defects 損壞事項

Certificate No. (1-34)	Type of FSI 裝置類型	Location(s) 位置	Outstanding Defects 未修缺陷	Comment on Defects 缺陷評語
			NIL	

I hereby certify that the above installation/equipment have been tested and found to be in efficient working order in accordance with the Codes of Practice for Minimum Fire Service Installations and Equipment and Inspection, Testing and Maintenance of Installations and Equipment published from time to time by the Director of Fire Services. Defects are listed in Part 3.

本人謹此證明以上之消防裝置及設備經試驗, 證明性能良好, 符合消防處處長不時公佈的最低限度之消防裝置及設備守則與裝置及設備之檢查測試及保養守則的規條, 損壞事項列於第三部。

如證書涉及年檢事項, 應張貼於大廈或處所當眼處以供消防處人員查核
This certificate should be displayed at prominent location of the building or premises for FSD's inspection if any annual maintenance work involved.

Authorized Signatures 受權人簽署

Name: CHAN TAI MAN
姓名

FSD/FC No.: RC X/XX3
消防處註冊號碼

Company Name: Tai Man Fire Eng. Co. Ltd.
公司名稱

Telephone: 9123 4567
聯絡電話

Date: 6.9.2011
日期

For use only: ☐ Inspected ☐ Signed ☐ Verified

FS 321 (Rev. 10/2002)